

## Trial and Return Policy For Online Sale and Demo Saddles

Sale and Demo saddles are stock saddles that have been deeply discounted offering Buyers an opportunity to purchase a quality saddle at an attractive price. As inventory is in high demand, is limited, and varies by day, saddle trials are limited to 3 days starting from the day you receive the saddle. You must email Takt at [info@taktsaddlery.com](mailto:info@taktsaddlery.com) by the 3rd day of the trial of your intent to return the saddle. As time is of the essence, if by the 3<sup>rd</sup> day you have not contacted Takt, the saddle will be considered sold. You will be issued a shipping label with instructions on how to return the saddle. You must ship the saddle within 2 days of receiving the shipping label or the saddle will be considered sold. The saddle must be returned to Takt in the exact same condition as received. If we are not notified at the end of the 3-day trial, the saddle will be considered sold and no refund will be offered. Following are important terms associated with this sale:

1. Sale and Demo saddles may be brand new, lightly ridden, previous Loaner Saddles, demonstration saddles (demo), discontinued models, or trade-ins. Pictures posted may not clearly show all the details of condition. We encourage Buyers to call us at 800-674-TAKT (800-674-8258) or email [info@taktsaddlery.com](mailto:info@taktsaddlery.com) for additional information on each saddle. Saddles are priced based on current condition.
2. **We are available for FREE remote fittings!** We strongly encourage you to work with a Takt authorized representative to help with your purchase. Please contact Takt at 800-674-8258 to schedule a remote fitting with one of our trusted qualified fitters!
3. All saddles are in quality merchantable condition but are sold "as is". Only the saddle tree is warranted and is limited to 1 year.
4. If a saddle is returned to Takt, refunds will be issued for the purchase price less 2-way shipping (minimum \$200) and less credit / debit card fees (6% of total sale).
5. If Buyer prefers a Takt merchandise credit instead of a refund, merchandise credit will be for the full value paid.
6. To avoid credit / debit card fees, Buyer may pay by ACH or call Takt at 800-674-8258 to complete a credit card authorization hold.
7. If for some reason you are unable to ride your horse during the 3-day trial period, please call us immediately for a trial extension. Trial extensions are authorized on a case-by-case basis.
8. Please remember, as time is of the essence, if by the 3<sup>rd</sup> day you have not contacted Takt, the saddle will be considered sold.
9. When trial riding a saddle please follow these guidelines:
  - a. Always wrap your leathers before you ride.
  - b. It is best to ride in half chaps or tall boots.
  - c. NEVER ride in bedazzled or embellished breeches. Decorations on seat pockets damage leather!
  - d. Be mindful that silicone grip breeches can damage leather! This is particularly true during higher temperatures or on sunny days.
  - e. Use a clean saddle pad between the horse and saddle, this will protect against sweat damage.
  - f. Please do not oil or clean the saddle. You may use a slightly damp cloth to gently remove any dirt or sweat.
10. Please be very careful handling and riding in the saddle. Marks or other damage to the saddle will be charged to the Buyers account.
11. Horse activities are inherently dangerous. Takt, our suppliers, agents, distributors, sellers, and authorized representatives are not responsible for injury, death, lameness, soreness, or illness resulting from the use of our products.
12. Takt Saddlery Inc is a federally recognized mail order company. ALL SALES ARE CONSIDERED MADE IN THE STATE OF DELAWARE. Any claim made against Takt Saddlery Inc shall be brought in the State of Delaware or the jurisdiction chosen by Takt Saddlery Inc. The laws of the state of Delaware and the Federal UCC (Uniform Commercial Code) shall apply. Any claim made by Takt Saddlery Inc will be brought in the state of Delaware.